



Improve Operational Efficiency in Field Service Management

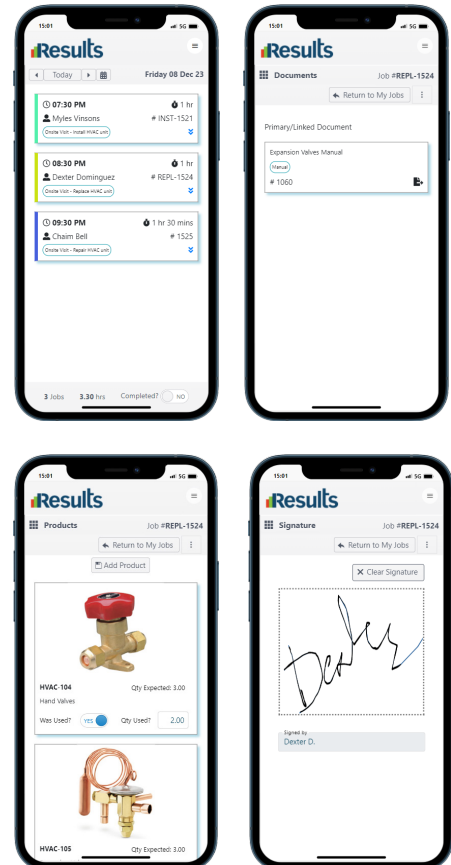
The Results Field Service Management solution enhances service operations, automates workflows, refines processes, trims costs, and elevates revenue, all while simplifying experiences for customers and team members.

The Results FSM solution simplifies workflow for field service teams and provides management with the visibility needed to excel. Field users can add Results CRM, Sales or Business system capabilities to address the full range of user requirements.

From the initial contact to ongoing customer care, we are unwaveringly committed to our clients and partners. Our dedication encompasses every step of your experience – from updated releases to ensuring the utmost quality in your experience.

Results Software empowers organizations with streamlined operations, heightened efficiency, and enhanced performance with award-winning CRM, Service Operations, and Field Service Management solutions.

With our renowned software and services, we help businesses achieve success by providing award-winning tools that foster excellence in our all-digital, work-anywhere world.

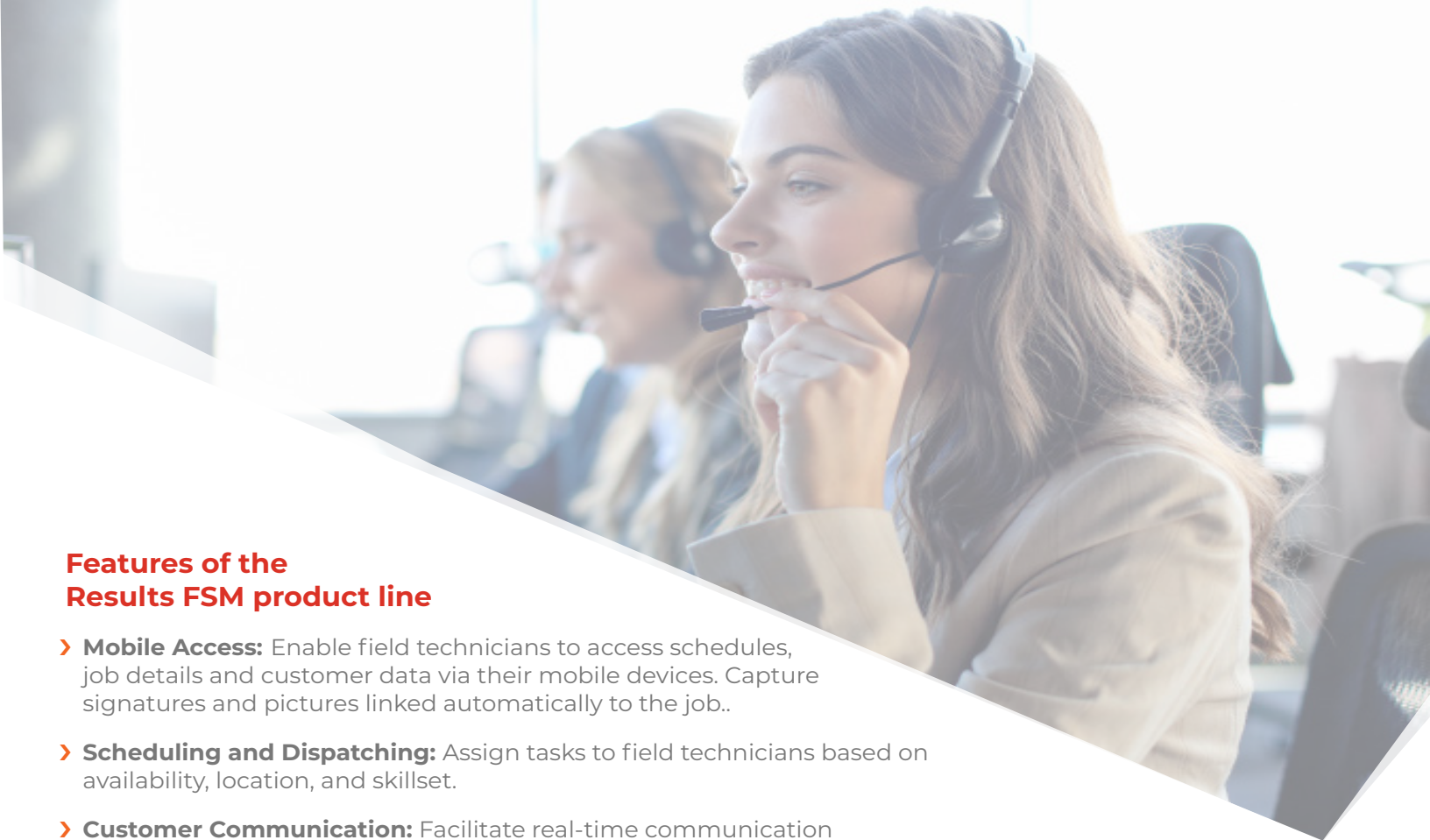


Key Benefits

- › Succeed with higher field service excellence.
- › Automate processes to streamline workflow.
- › Boost scheduling efficiency
- › Optimize workforce management
- › Improve the customer experience
- › Deliver service excellence for higher reviews and ratings

Once we reached a certain threshold, handling an office filled with paper files became overwhelming. Results enabled us to transition into a “paperless” company, compelling us to refine our processes. The fear of misplacing or losing files is now a thing of the past, as everyone within the company can easily access the real-time status of any project or service order.

Philip Sanders, A-1 Guaranteed Heating and Cooling



Features of the Results FSM product line

- › **Mobile Access:** Enable field technicians to access schedules, job details and customer data via their mobile devices. Capture signatures and pictures linked automatically to the job..
- › **Scheduling and Dispatching:** Assign tasks to field technicians based on availability, location, and skillset.
- › **Customer Communication:** Facilitate real-time communication between field technicians and customers for status updates and appointment confirmations with Text/SMS integration.
- › **Work Order Management:** Create, track, and manage work orders from initiation to completion, to ensure best practices and company procedures are followed.
- › **Inventory Control:** Manage and track inventory levels, ensuring the availability of necessary parts and equipment for field operations.
- › **Reporting and Analytics:** Generate reports on key performance indicators (KPIs), enabling insights into service performance and monitor areas for improvement.
- › **Integration Capabilities:** Use Results powerful integrations to seamlessly connect field service to billing and payments..
- › **Priority Support Services:** Support on a priority basis is reliable and provides peace of mind.

Engineered for Excellence

- › **Progressive Web App (PWA):** The ultimate in flexibility, delivering the same enhanced user experience on any device.
- › **SaaS / Cloud:** Select SaaS and cloud options for universal access across devices.
- › **Subscription and Site Licenses:** Various licensing options to fit any budget or business needs.

Take the next step to efficient and effective operations by joining other FSM industries that benefit from this solution such as:

- › HVAC, Electrical and Plumbing Contractors
- › Roofing, Landscaping and Tree Services
- › Construction, Remodeling and Restoration
- › Inspections for Compliance and Certification
- › Cable Installations for Networks and Security
- › Installation of Medical and other Equipment